		TANF 702-3
Department of Public Health	Section:	
and Human Services	CASE MANAGEMENT	
TANF CASH ASSISTANCE	Subject: Sanction	

**Supersedes:** TANF 702-3 (07/01/08); TB-49 (9/18/08)

**References:** 45 CFR 261.13 -.15; ARM 37.78.102, .103, .216, .506 and .508; Deficit Reduction Act of 2005;

GENERAL RULE— There are specific eligibility requirements <u>TANF cash assistance participants</u> must fulfill to remain eligible for benefits. A sanction is imposed when the TANF cash assistance <u>participant</u>, who is required to complete a Family Investment Agreement and WoRC Employability Plan (FIA/EP), fails or refuses to comply with, or verify

**NOTE:** A sanction will not be imposed if good cause for failure to

participation in, activities negotiated with either Tribal NEW or WoRC.

comply with, or verify participation in, activities is requested and

verified by the participant. (TANF 702-2)

**NOTE:** Sanctions are not imposed if the household is receiving benefits

in the TANF Post-Employment Program. Non-compliance or

loss of employment will result in case closure.

A sanction has two elements:

1. evaluation of good cause (Sections 702-2 and 1509-1), and

2. penalty.

#### FS NON-COMPLIANCE

The Food Stamp allotment must be redetermined when there is a TANF non-compliance. Refer to FS Policy Manual section 602-5.

### SUPPORTIVE SERVICES

Supportive Service payments are not allowed for any sanctioned individual during the one-month decrease/penalty month, **unless** the sanctioned individual is a work-eligible individual (natural or adoptive parent) who is mandated to participate in activities during the sanction penalty month and has negotiated and agreed to comply with allowable work activities during the sanction penalty month. (TANF 704-1)

Supportive services are not allowed for <u>any</u> sanctioned individual who chooses to participate during the one month ineligibility period.

**NOTE:** Individuals who are sanctioned for a three (3) or six (6)

month ineligibility period are not eligible to participate during

the ineligibility period.

### SANCTION COUNTER

Effective January 1, 2008, changes to the sanction policy were implemented. At this time the sanction "counter" for all TANF participants was reset to zero (0). This "counter" tracks the number of sanctions the individual has received under current sanction policy and is used to give messages to close the case when an individual has 2 or more sanctions under previous policy.

NOTE:

The 'historical' information on sanctions displayed on SAPH will remain in TEAMS in order to determine the overall number of sanctions an individual has had imposed.

### SANCTION PERIODS

Effective January 1, 2008, the sanction policy is as follows:

#### 1<sup>st</sup> Sanction:

One (1) month penalty period for the sanctioned individual(s)

#### 2<sup>nd</sup> Sanction:

One (1) month total household ineligibility period

#### 3<sup>rd</sup> Sanction:

Three (3) month total household ineligibility period

#### 4<sup>th</sup> and subsequent sanction:

Six (6) month total household ineligibility period

### PENALTY PERIOD (MONTH)

The month of the 1<sup>st</sup> sanction is referred to as the 'penalty month' because there is the penalty of a reduced benefit. The sanctioned individual is still considered eligible for benefits. However, the household's grant will decrease by an amount equal to one person's share of the payment and the individual <u>may</u> be required to participate in activities during the reduction month.

(See section titled "Participation During the One-Month Decrease.")

The reduction is accomplished by coding the sanctioned individual(s) as 'DQ' on SEPA with an 'SN' reason code. If two individuals are sanctioned, the reduction is equal to two people's share of the payment.

The one-month decrease begins the first of the month after giving timely notice to the participant. If the benefit month has been authorized, TEAMS will deauthorize and the deauth message will be displayed. If timely notice cannot be sent, the imposition of the one-month decrease must be set to begin the next benefit month.

During the one-month decrease, the sanctioned individual's time clock continues to increment - "tick" – regardless of their participation requirements. If the case is closed, the timeclock does not increment. (See Section 802-1 for timeclock information.)

NOTE:

In order for the clock of a sanctioned teen parent (Adult/Child indicator 'l') to tick during a sanction, the PTP exemption code must be removed from AF SEPA. An alert should be set to re-enter the PTP exemption code once the sanction has been served.

► PARTICIPATION DURING THE PENALTY MONTH

If the sanctioned individual is considered a "work-eligible individual" (TANF 701-1), they are required to negotiate and sign a FIA with the OPA Case Manager AND a new EP with the WoRC Case Manager prior to the reduced amount of benefits being issued. Both the FIA and EP must be signed no later than the 25<sup>th</sup> of the month or within three working days from the date of the A741 notice, which ever is later.

If the sanctioned "work-eligible individual" fails to negotiate both the FIA/EP for the sanction penalty month **by the 25**<sup>th</sup> of the month preceding the sanction penalty month (or the first working day following the last day of the month if the last day of the month is on a weekend or holiday), the case is closed for failing an eligibility requirement. No decreased benefits are issued.

NOTE:

The A741 notice indicates that both the FIA and EP must be signed and also contains the information regarding case closure for failure to negotiate and sign both documents by the end of the current month.

The FIA/EP may contain different work activities than were previously negotiated. During that month, childcare coverage will still be available to allow the sanctioned parent to participate in the negotiated work activities. Supportive services also may be available to allow the "work-eligible individual" to continue to participate during the penalty month.

NOTE:

If the household subsequently reapplies for TANF after the effective date of closure, for the sanction penalty month, the sanctioned "work-eligible individual" and any other work-eligible individuals are required to negotiate a FIA/EP for the sanction penalty month, before benefits can be authorized. The sanctioned individual remains coded 'DQ/SN'. Benefits will be pro-rated for the sanction penalty month based on the criteria outlined in TANF 103-5.

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If the sanctioned individual is **not** required to negotiate a FIA/EP and agree to participate in work activities during the sanction penalty month, (TANF 701-1) but wants to continue to participate in <u>previously negotiated</u> activities during the one-month decrease, they can.

During the penalty month childcare coverage will still be available to allow the sanctioned individual to participate in those activities. However, if the non-work eligible individual fails to participate after choosing to continue to participate, no additional penalties are imposed.

If the individual is participating in a WEX, Worker's Compensation coverage will also continue for the month.

Supportive services will not be allowed as the sanctioned individual is not a "work-eligible" individual.

### ► ENDING THE FIRST SANCTION

A participant who is <u>not</u> a work-eligible individual and is not required to negotiate a FIA/EP during the sanction penalty month is required to negotiate and sign a FIA with the OPA Case Manager <u>AND</u> a new EP with the WoRC Case Manager by the end of the sanction penalty month. Both the FIA and EP must be signed by the 25<sup>th</sup> of the sanction penalty month.

If the FIA/EP is negotiated by the 25<sup>th</sup> day of the sanction penalty month, full benefits will be reinstated the first of the <u>next</u> month once all requirements are met.

NOTE:

The A740 notice indicates that both the FIA and EP must be signed and also contains the information regarding case closure for failure to negotiate and sign both documents by the end of the sanction penalty month.

Failure to negotiate a new FIA/EP by the 25<sup>th</sup> of the sanction penalty month will result in case closure. However, the participant may reapply for TANF cash assistance at any time following case closure. (The household is no longer subject to an "automatic" ineligibility month.)

- 1. If the case has been closed, TEAMS will not allow the case to be reverted to open based on the sanction. In this instance, an application must be registered using the date of request as the application date and the first of the next month as the benefit start date. If the case was not closed yet, move on to step 2.
- 2. The Eligibility Case Manager would change the individual's participation code on SEPA from 'DQ' to 'IN' for the **next** month.

3. A referral would be made to either Tribal NEW or WoRC on EMPL. (A referral to WoRC will trigger an alert on RELI).

- 4. If the referral is to NEW, benefits can be authorized for the next month and if the case has been closed, send TEAMS notice X-501 "Revert to Open".
- 5. If the referral is to WoRC, benefits <u>cannot be</u> authorized until the participant <u>negotiates</u> a Family Investment Agreement/WoRC Employability Plan (FIA/EP).

### INELIGIBILITY PERIOD

The 'ineligibility period' refers to the time period for total case <u>closure</u> and an ineligibility period imposed against the following:

- all individuals who were considered to be a TANF recipient in the household at the time of the sanction (coded 'IN' or 'DQ/SN');
- individuals who were required filing unit members at the time of the sanction (coded 'DQ', 'DP', 'SC' or 'TR'); or
- all individuals who enter the household during the ineligibility period and who would have been a required filing unit member at the time of sanction. This includes unborn children at the time of sanction (coded 'UB').

The sanction ineligibility periods increase depending on the number of sanctions the participant has imposed against them. (See 'SANCTION PERIODS' section on page 2.)

# PENALTY/ INELIGIBILITY PERIOD FOLLOWS INDIVIDUAL

If an individual who is subject to a penalty month or an ineligibility period (see above) leaves the assistance unit and moves into another TANF household, the penalty month/ineligibility month follows him/her to the other household.

There are two (2) exceptions to the ineligibility period following the <u>children</u> in a sanctioned household to another household:

- 1. If the child (or children) who is subject to the sanction ineligibility period is removed from the home by Child and Family Services, placed in another household and is eligible for child only TANF in the other household, the child (or children) may receive child only TANF cash assistance during the time period he/she is placed with another household; or
- 2. If the child (or children) who is subject to the sanction ineligibility period is living in another household who **makes application for and is eligible for child only TANF**, the child (or children) may receive child only TANF cash assistance during the time period he/she is living in the other household.

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**NOTE:** All eligibility criteria for child only TANF, including

completion of a child support referral on all absent

parents, must be met.

### INELIGIBILITY PERIOD EXAMPLES:

#### Example 1:

Mom and 2 children are receiving TANF. Mom is sanctioned and a three (3) month ineligibility period is imposed for the months of June, July and August. The ineligibility period is imposed against Mom and the 2 children. On August 5<sup>th</sup> she reports that another child has returned to her household. She applies for TANF cash assistance for that child. Because the child would have been a required filing unit member at the time of sanction, he/she is not eligible for TANF cash assistance until the end of the sanction ineligibility period.

#### Example 2:

Dad and 1 child are receiving TANF. Dad is sanctioned and a three (3) month ineligibility period is imposed for the months of July, August and September. His case is closed effective June 30. On August 10<sup>th</sup> his mother (Grandma) makes application for child only TANF, indicating she has the child in her home. Grandma provides all required information and verification and is otherwise eligible for child only TANF for the child. TANF is issued for the child effective August 10<sup>th</sup>.

#### Example 3:

Same example as #2 except on August 10<sup>th</sup> the mother of the child makes application for TANF, indicating the child is now living with her. Because Mom is a required filing unit member, the child is not eligible for child only TANF. Therefore, the application is denied.

## PARTICIPATION DURING THE ONE-MONTH INELIGIBILITY

If any participant wants to continue to participate in previously negotiated activities during a <u>one-month</u> ineligibility period, he/she can.

During that month, childcare coverage will still be available to allow the sanctioned individual to participate in those activities. However, if the individual fails to participate after choosing to participate, no additional penalties are imposed. If the individual is participating in a WEX, Worker's Compensation coverage will also continue for the month. Supportive services will not be available during the ineligibility period.

#### NOTE:

If any participant wants to participate in employment and training opportunities offered through the WoRC Program during the three (3) or six (6) month ineligibility period, they will not be considered a TANF participant during the ineligibility period. TANF childcare is not available during the ineligibility period. Worker's Compensation coverage is also not available during the ineligibility period. Supportive services are not available during the 3 or 6 month ineligibility period.

January 1, 2009

#### TIMECLOCK DURING INELIGIBILITY PERIOD

The timeclock does not increment during the ineligibility period unless the participant requests and receives continuation of benefits **for one month** pending a Fair Hearing. Once the benefit is authorized, the timeclock will increment ("tick") even if the Hearings Officer rules in favor of the State and the participant is required to repay the benefits.

In this situation, the participant will be considered to have served one month of the ineligibility period due to having to repay the continued benefits.

#### APPLICATION FOLLOWING INELIGIBILTY PERIOD

The household must complete a new Application for Assistance (HCS-250) if they wish to receive TANF cash assistance after the ineligibility period, regardless of participation during the ineligibility period.

#### **EXCEPTION:**

If the household has requested and received continued benefits pending a fair hearing for one month during a one month ineligibility period, they do not need to complete a new application, but must negotiate a new FIA/EP prior to receiving further TANF cash assistance benefits. (The A502 "Continued Benefits Fair Hearing Sanction" notice has been updated to include this requirement.)

#### INTENSIVE CASE MANAGEMENT (ICM) MEETING

Individuals who are applying for TANF cash assistance and who have been sanctioned at least twice since January 1, 2008 are required to participate in an intensive case management (ICM) meeting within the first 30 days of TANF eligibility. Failure to participate in the ICM meeting within the first 30 days of TANF eligibility will result in case closure for failing an eligibility requirement.

**NOTE:** Timely notice of closure must be sent using the A613 notice.

If the individual fails to participate in the ICM meeting and the case is subsequently closed; if the individual later reapplies for TANF cash assistance, the individual will be required to participate in and complete the ICM meeting **prior** to TANF benefits being authorized. (TANF 300)

#### ICM MEETING/ TRIBAL NEW

If the individual who is applying and is required to participate in an ICM meeting is being referred to Tribal NEW for case management services, they will not be mandated to participate in an ICM meeting, unless Tribal NEW determines it is appropriate.

NOTE:

The OPA Eligibility Case Manager must note the fact that the individual has been sanctioned at least twice since January 1, 2008 on the referral to Tribal NEW.

### PURPOSE OF ICM MEETING

The purpose of the ICM meeting is to discuss the reasons for non-compliance and to assist the participant in identifying reasons for non-compliance. The ICM meeting may also identify appropriate measures, accommodations and/or referrals that can assist the participant in engaging in the allowable work activities.

#### ICM MEETING/ WORC REFERRAL

If the individual who is applying and has been sanctioned at least twice is being referred to WoRC for case management services, the following process will be followed in regards to the ICM meeting:

### OPA Eligibility Case Manager:

The OPA Eligibility Case Manager will review the Sanction Person History (SAPH) for all TANF cash assistance applicants to determine if the individual has been sanctioned at least twice since January 1, 2008.

If the individual has been sanctioned at least twice since January 1, 2008, they are required to participate in an ICM meeting as follows:

- If the individual, who is required to participate in an ICM meeting, has
  not previously been required to participate in an ICM meeting, the OPA
  Eligibility Case Manager will inform the individual of the requirement to
  complete the ICM meeting within the first 30 days of eligibility, or their
  case will be closed.
- If the individual, who is subject to the ICM meeting, had previously been required to participate in an ICM meeting, failed to do so and their case closed for failing the eligibility requirement, the OPA Eligibility Case Manager will inform the individual of the requirement to complete the ICM meeting prior to TANF benefits being authorized. (TANF 300)

The OPA Eligibility Case Manager will indicate the need for an ICM on the WoRC Referral form or via email or phone call to the WoRC Operator. The information provided to the WoRC Operator must indicate whether the applicant is required to complete the ICM prior to TANF benefits being issued or within the first 30 days of eligibility.

NOTE:

The OPA Eligibility Case Manager should also discuss the ICM process with the participant. Information on whether the applicant is required to complete the ICM prior to TANF benefits being issued or within the first 30 days of eligibility should be provided as well as information regarding the opportunity to have other individuals present at the ICM to assist the participant.

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WoRC Case Manager:	When the WoRC Case Manager receives information indicating the for an ICM meeting, the following steps will be taken:				
	and wa				
	1.				
•		and notify the OPA  Provide information	neeting with the participant during their enroll A eligibility case manager of the meeting regarding the opportunity to have other individ I to assist the participant and/or speak on	time. duals	
<b>&gt;</b>		NOTE: It is re	ecommended that WoRC schedule the		
		<mark>with a</mark>	ntment with the participant and notify the OF meeting time. It is not required that both C and OPA attend the ICM meeting.		
<b>•</b>		enrolli separ	CM Meeting may take place at the time of ment if the participant wishes. If this occurate case note stepping out the ICM portion on should be entered.	ırs, a	
<b>&gt;</b>		A release must be attendees are prese	e signed and kept in the case file if additent.	tional	
<b>&gt;</b>	5.	Case note what ste	ps you have taken in the ICM Meeting proce	ess.	
<b>&gt;</b>		The WoRC Case MICM meeting was h	lanager will notify OPA as to whether or not eld.	ot the	
►OPA Eligibility CASE MANAGER		ootification from the er will take the follo	WoRC Case Manager the Eligibility Case wing steps:		
<b>&gt;</b>		OPA eligibility case ICM meeting;	manager will have the option of attending the	he	
		•	timely notice of closure by the <b>15<sup>th</sup> of the</b> f the ICM Meeting has not been completed.		
<b>&gt;</b>		NOTE: Timely no	otice of closure must be sent using the A613	3	

notice.

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<b>•</b>	3.	Case note what ste	ps you have take	en in the ICM Meeting process.	
WoRC Case				st twice since January 1, 2008,	
Manager				ICM Meeting, and was closed	
			<u>ne ICM Meeting,</u>	the WoRC Case Manager will	
	take	take the following steps:			
WoRC Case	1.	Daviou the purpose	of the ICM made	ting with the TANE applicant:	
	1.	Review the purpose	e of the foldinee	ting with the TANF applicant;	
Manager cont.	2.	Notify them of the r	equirement to no	rticipate in the ICM meeting	
	۷.				
		prior to authorization of TANF cash assistance;			
<b>&gt;</b>	3.	Schedule the ICM n	neeting with the p	articipant during their enrollment	
			0 1	manager of the meeting time.	
				portunity to have other individuals	
				articipant and/or speak on their	
		<mark>behalf.</mark>			
<b>&gt;</b>				t WoRC schedule the	
				participant and notify OPA with	
				ot required that both WoRC	
		and C	PA attend the I	CM meeting.	
		NOTE: The le	CNA Macting ma	v taka place at the time of the	
				y take place at the time of the cipant wishes. If this occurs, a	
				epping out the ICM portion of the	
			ng should be ent		
		moon	ing official be offi	<del>5.54.</del>	
<b>•</b>	4.	A release must be	signed and ke	pt in the case file if additional	
		attendees are prese			
	5.	Case note what ste	ps you have take	en in the ICM Meeting process.	
	6.			y OPA as to whether or not the	
		ICM meeting was h	eld.		
NODA ELICIDILITY	l la a a	matification from the	MaDO Casa Ma	nagartha Elizibility Casa	
► OPA ELIGIBILITY	-	Upon notification from the WoRC Case Manager the Eligibility Case Manager will take the following steps:			
CASE MANAGER	IVIAITE	iger will take the follo	wing steps.		
<b>.</b>	1.	OPΔ eligibility case	manager will ha	ve the option of attending the	
		ICM meeting; and	manager will na	ve the option of attending the	
	iow meeting, and				
	2.	2. Set alert to deny the application for failure to complete the ICM			
		Meeting if not comp		<u> </u>	
		NOTE: Notice of	denial must be s	sent using the A202 notice.	

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#### 3. Case note what steps you have taken in the ICM Meeting process

#### ► PARTICIPANT DOES NOT ATTEND ICM

If the participant does not attend the ICM Meeting, WoRC must notify the OPA immediately so the notice of closure (A613) and/or denial (A202) may be sent.

### ►ICM MEETING ATTENDEES

It is recommended that WoRC schedule the appointment with the participant and notify OPA with a meeting time. It is not required that both WoRC and OPA attend the ICM meeting. The ICM meeting should include the WoRC Case Manager and/or supervisor and <a href="mailto:may">may</a> include the OPA County Director and/or supervisor, the Eligibility Case Manager and any other entities or agencies that the participant has indicated he/she would like to have involved. For example, advocates for the participant, counselors, Voc-Rehab, etc.

### ►ICM TEAMS PROCESS

When a participant, who is required to complete an ICM meeting completes the meeting, the OPA Eligibility Case Manager must enter the completion date on the SAPH screen in TEAMS.

The SAPH screen is accessed from SEPA. Place an 'S' in the HIST column on SEPA next to the participant and hit enter. This will bring up the SAPH screen. If the participant completed the ICM, enter a 'Y' in the completed column with the date completed.

If the participant fails to complete the ICM, enter an 'N' in the completed column. This will stop further benefits from being issued.

**NOTE:** Please refer to TEAMS Bulletin TB2008-02 for more information.

#### SANCTIONED INDIVIDUAL LEAVES HOUSEHOLD

If the household reports that the sanctioned individual has left the household <u>during a sanction penalty month</u>, the household is required to complete the HCS-262 "Household Member Absence" form. The information on the form will be used to make a determination of whether or not the member is considered to be temporarily absent. (TANF 302-1) Household composition should be considered questionable and verification requested. (TANF 201-3; 103-4)

If the verification indicates the sanctioned individual is not temporarily absent the sanctioned individual must be removed from the household. In order to do this, the sanction must be lifted via SAMA (see cancel/remove a sanction process on page 10). Once the sanction is lifted, the individual must be coded 'OU' on AF SEPA and removed from the household via DECC. Benefits for the remaining household members may be issued, provided all other eligibility criteria are met.

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#### NOTE:

In this instance the sanction <u>does</u> still count against the individual. A TEAMS case note titled "Sanction Lifted—Remove from HH" must be entered. A PRAP alert should be entered on the individual. An ETAL alert should be set for a time period 6-12 months in the future indicating the sanction is still considered imposed, even though it will not show on the Sanction Person History (SAPH) screen in TEAMS.

### EXTENDED BENEFIT CASES

The sanction process does not occur in extended benefit cases. (TANF 801-3) Sanctions for non-compliance end when the 60<sup>th</sup> month is used. Neither a sanction penalty month nor an ineligibility month can be imposed past the 60<sup>th</sup> month.

#### TANF POST-EMPLOYMENT

The sanction process does not occur in TANF Post-Employment cases. (TANF 604-2) Non-compliance and/or loss of employment will result in case closure and potential transfer back to the TANF cash assistance program.

### FIRST SANCTION PROCEDURE

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Complete the following procedure to assure the sanction is entered and penalty period is imposed and recorded on TEAMS.

#### RESPONSIBILITY:

#### **ACTION:**

### Eligibility Case Manager:

- 1. Upon approval of the Sanction Review Committee or upon sanction referral from Tribal NEW, go to the EMPL screen and enter 'S' next to the appropriate component. TEAMS will go to SAMA.
- 2. On SAMA, add information in the COMMENTS field, and press enter to store the sanction. Then press F5 to return to EMPL. Benefits will be deauthorized.
- 3. Go to SEPA and change the sanctioned individual's Part Code from 'IN' to 'DQ' and enter the 'SN' reason code.
- 4. Go to EXPD to determine if the individual is a "work-eligible individual" and required to negotiate a FIA/EP during the sanction penalty month. (TEAMS is programmed to determine who is a "work-eligible individual" based on parental connection and participation code.) EXPD will also show if the household remains eligible for cash assistance.
- 5. Send appropriate sanction notice to the participant:

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a. If the individual is a "work-eligible individual" send the TEAMS A741 "1ST SAN DEC--WORK ELIGIBLE" notice. This notice informs the participant that they are required to negotiate a FIA/EP and agree to participate in work activities during the one month sanction penalty month. They must negotiate a FIA/EP for the sanction penalty month to avoid case closure and to receive the decreased TANF benefits during the penalty month.

b. If the individual is not a "work-eligible individual" send the TEAMS A740 "1ST SAN DEC—NOT WORK ELIGIBLE" notice. This notice informs the participant that they are required to negotiate a new FIA/EP prior to the end of the sanction penalty month to receive further benefits and avoid case closure for failing to negotiate a FIA/EP.

#### RESPONSIBILITY: ACTION:

### Eligibility Case Manager:

- 6. Determine the Food Stamp noncompliance adjustment if appropriate (FS 602-5).
- 7. Notify the Section 8 housing provider using the HCS-783 "Sanction Housing Notification," if the individual is in Section 8 housing.

NOTE: This is not a mandatory form but it has been revised and may be useful as a communication tool with Section 8 housing.

- 8. If the sanctioned individual is a "work-eligible individual" and they do not negotiate a FIA/EP by the end of the current month for the sanction penalty month, close the TANF cash assistance case using the 'SAN' closure code. No further notice is required.
- 9. If the individual is not a "work eligible individual" and they do not negotiate a new FIA/EP prior to the end of the penalty month for the following month, close the TANF cash assistance case with the 'FIA' closure code. No further notice is required. The household may reapply for TANF cash assistance for the following month and be found eligible.

### WORC CASE MANAGER:

- 1. Notify the R &R of the sanction and to discontinue childcare assistance if appropriate.
- 2. Reconcile participation hours on EMPR for the month of closure.
- 3. Document TEAMS Case Notes (CANO).

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SECOND AND SUBSEQUENT SANCTION PROCEDURE Complete the following procedure to assure the sanction is entered and the ineligibility period is imposed and recorded on TEAMS.

#### RESPONSIBILITY: ACTION:

### Eligibility Case Manager:

 Upon approval of the Sanction Review Committee or upon sanction referral from Tribal NEW, go to the EMPL screen and enter 'S' next to the appropriate component. TEAMS will go to SAMA.

#### RESPONSIBILITY: ACTION:

### Eligibility Case Manager:

- 2. On SAMA, add information in the COMMENTS field, and press enter to store the sanction. Then press F5 to return to EMPL. Benefits will be deauthorized.
- 3. Go to SEPA and change the sanctioned individual's Part Code from 'IN' to 'DQ' and enter the 'SN' reason code.
- 4. Notify the Section 8 housing provider if the individual is in Section 8 housing using the HCS-783 "Sanction Housing Notification".

NOTE: This is not a mandatory form but it has been revised and may be useful as a communication tool with Section 8 housing.

- 5. Determine the Food Stamp noncompliance adjustment. (FS 602-5)
- 6. Close the case using the 'SAN' closure code.

Document action taken in TEAMS Case Notes (CANO). Send <u>appropriate</u> notice of closure using TEAMS A609 "2<sup>ND</sup> OR MORE SANCTION CLOSE" notice.

### WORC CASE MANAGER:

- 1. Notify the R & R of the sanction and to discontinue childcare assistance if appropriate.
- 2. Reconcile participation hours on EMPR for the month of closure.
- 3. Document TEAMS Case Notes (CANO).

### CANCEL/REMOVE A SANCTION

Once imposed, a sanction is canceled or removed <u>only</u> if the participant has requested and verified good cause as determined by the Sanction Review Committee (Sections 1509-1 and 702-2), a Fair Hearing and

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continued benefits have been requested, a Fair Hearing decision is in his/her favor, or an administrative error has occurred. An Eligibility Supervisor has the ability to take the necessary action.

## REMOVING A SANCTION-PROCEDURE

If a sanction must be lifted; the Eligibility Supervisor is authorized to do so using the following procedure:

- 1. From EMPS select the participant who is sanctioned by placing the cursor or entering a character in front of his/her name. Press Enter.
- 2. This will bring up EMPL for that participant. Access the SAMA screen from the EMPL screen by entering an 'S' in the select field next to the component in question. A blank SAMA screen will appear.
- 3. On SAMA, in the 'Sanction number field', enter the number of the sanction to be removed. Press Enter to display that sanction.
- 4. Tab to the 'Remove Sanction field'. Enter your password. Press ENTER.

Once the sanction is removed, eligibility must be redetermined and a new FIA/EP must be negotiated. Change the individual's Part Code on AF SEPA from 'DQ' to 'IN'. The Eligibility Case Manager must redetermine Food Stamp eligibility and allotment. Document action in TEAMS Case Notes (CANO).

**EXAMPLES** 

**NOTE:** If this action occurs after TEAMS Cutoff, a supplement may need to be issued.

The following are examples for the new sanction policy:

#### **EXAMPLE 1:**

Mom and 2 children are receiving TANF cash assistance. Mom has negotiated job search activities on her EP, but fails to provide verification of the activities and/or maintain contact with the WoRC Case Manager.

On January 15<sup>th</sup>, the WoRC Case Manager sends a sanction recommendation form to the OPA. This is Mom's first sanction. The WoRC Case Manager changes the CMPLY indicator on EMPL to an 'N' next to the appropriate JBS component.

On January 17<sup>th</sup>, the sanction review committee meets and determines the sanction is appropriate. They complete the sanction recommendation form indicating their agreement.

On January 18<sup>th</sup> the OPA Eligibility Case Manager sends timely notice of sanction via TEAMS notice A741 "1<sup>st</sup> SAN DECREASE-- WORK

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ELIGIBLE" to Mom notifying her of the sanction and the requirement to negotiate a FIA/EP for the penalty month of February in order to receive the reduced benefit.

On January 28<sup>th</sup> Mom contacts the OPA Eligibility Case Manager and WoRC Case Manager and negotiates her FIA/EP for February. The reduced TANF benefit is released for February.

#### **EXAMPLE 2:**

Mom and 2 children are receiving TANF cash assistance. Mom has previously been sanctioned once for non-compliance and received the decreased benefits during her penalty month. Mom has negotiated a WEX placement for her EP.

On July 10<sup>th</sup>, Mom requests her TANF case be closed. The OPA Eligibility Case Manager sends closure notice on July 11<sup>th</sup>. This notice includes the requirement for Mom to continue to participate in allowable work activities as negotiated in July.

On July 15<sup>th</sup>, the WoRC Case Manager sends a sanction recommendation form to the OPA as Mom has failed to show for her WEX placement for 6 days. The WoRC Case Manager changes the CMPLY indicator on EMPL to an 'N' next to the WEX component.

On July 17<sup>th</sup>, the sanction review committee meets and determines the sanction is appropriate. They complete the sanction recommendation form indicating their agreement.

On July 22<sup>nd</sup>, the OPA Eligibility Case Manager sends <u>adequate</u> notice of sanction via TEAMS notice A640 "2<sup>ND</sup> OR MORE SANCTION CLOSE" to Mom notifying her of the sanction and the imposition of the one month ineligibility period.

The entire household is ineligible for TANF from August 1<sup>st</sup> through August 31<sup>st</sup>. If Mom wishes to receive TANF cash assistance following the ineligibility period, she must reapply for TANF. She may be eligible effective September 1<sup>st</sup>.

MAF  $\Phi\Phi\Phi$